

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE



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| Report subject | Report on the Development and Performance of Tricuro |
| Meeting date | 30 November 2020 |
| Status | Public Report |
| Executive summary | This report and appended report from the Interim Managing Director of Tricuro provides information to members of the Committee on the position of Tricuro in respect of the management and status of services provided on behalf of BCP Council, including quality improvement, safety and safeguarding. |
| Recommendations | <p>It is RECOMMENDED that:</p> <ul style="list-style-type: none"> a. members scrutinise the performance of the company b. Identify any key areas for further consideration by the Committee |
| Reason for recommendations | Tricuro is a Local Authority Trading Company (LATC) wholly owned by BCP Council and Dorset Council. It provides care and support services to vulnerable adults and their carers. The Committee is asked to scrutinise the service delivery and financial performance of the company to ensure good quality services are being provided and the opportunities offered by a LATC are being realised. |

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| Portfolio Holder(s): | Cllr Karen Rampton, Portfolio Holder for Adults |
| Corporate Director | Jan Thurgood, Corporate Director - Adult Social Care |
| Contributors | Phil Hornsby, Director, Adult Social Care Commissioning Graham Wilkin, Tricuro Interim Managing Director |
| Wards | All |
| Classification | For [Recommendation/Decision/Update and Information] |

Background

1. Tricuro, the Local Authority Trading Company originally wholly owned by the three local authorities (Borough of Poole, Bournemouth Borough Council and Dorset County Council) was successfully launched in July 2015. Unlike a private company, the 3 councils held 100 per cent of the shares in Tricuro and retained strategic control through an Executive Shareholder Group (ESG). This group was made up of elected members from all three councils who ensured that the Councils set strategic objectives for the company, received reports on progress against the Business Plan, service and quality performance, the review of future service developments and new business opportunities.
2. The three authorities transferred a number of in-house services at the time Tricuro was established on the transferred employees existing terms and conditions.
3. When BCP Council and Dorset Council were formed in 2019, Tricuro's shares were split equally between the two councils and both have equal numbers of elected members on the ESG.
4. A detailed report from the Interim Managing Director of Tricuro is included (Appendix 1) which sets out the management and status of the services provided by Tricuro on behalf of BCP Council and the challenges and approaches taken during the Covid-19 pandemic to continue to support the vulnerable adults within its care. The report also includes the ESG supported approach to the modernisation of Tricuro's services that are aligned to BCP Council's corporate priorities and objectives, the steps taken to strengthen quality and other service improvements.

Summary of financial implications

3. The contractual arrangements between BCP Council and Tricuro have a value of £18,706,800 in 2020/2021. A detailed breakdown is included within the Interim Managing Director's appended report.
4. As part of the contract price negotiations, efficiencies and savings have been delivered by the company and further efficiencies are expected as the modernisation programme progresses.

Summary of legal implications

5. The relationship with Tricuro is underpinned by two forms of legal agreement; the services contracts held with the company by each council for the delivery of services and the Shareholder Agreement.

Summary of human resources implications

6. None

Summary of environmental impact

6. None

Summary of public health implications

7. None

Summary of equality implications

8. Tricuro provides a range of services to vulnerable adults with a wide range of conditions and their services have a positive impact on their lives.

Summary of risk assessment

9. None in relation to this report

Background papers

None

Appendices

- 1, Report of the Interim Managing Director of Tricuro